



Iowa Department of Human Services

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Governor

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Lt. Governor

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Director

INFORMATIONAL LETTER NO.1626-MC

DATE: March 7, 2016
TO: Iowa Medicaid Pharmacies
FROM: Iowa Department of Human Services (DHS), Iowa Medicaid Enterprise (IME)
RE: Managed Care Organization (MCO) Pharmacy Billing Reference
EFFECTIVE: April 1, 2016

Effective April 1, 2016, pharmacy claims for Iowa Medicaid members enrolled in a MCO should be billed to the appropriate MCO or their corresponding Pharmacy Benefit Manager (PBM) to which a member is assigned.

Only claims for Medicaid Fee-for-Service (FFS) members should be submitted to the IME. The designated membership will be available through eligibility determination by calling Eligibility Verification System (ELVS) at 1-800-338-7752 (or 515-323-9639 in Des Moines) or by using the [ELVS web portal](#)¹.

Pharmacy claims for members enrolled in an MCO and billed to the Iowa Medicaid FFS program under the corresponding codes in the FFS chart below will reject. The National Council for Prescription Drug Programs (NCPDP) and custom **rejection message** from Iowa Medicaid will be as follows:

AF = PATIENT ENROLLED UNDER MANAGED CARE

Bill MCO Plan Name, Bank Identification Number (BIN#), Processor Control Number (PCN) and MCO telephone number

FFS Plan/Group Name	Processor	RxBIN	PCN
Iowa Medicaid	IME POS Unit (GHS)	011933	IAPOP

The MCO pharmacy billing reference sheet follows, including contact information for each MCO.

¹ <https://ime-ediss5010.noridian.com/iowaxchange5010/LogonDisplay.do>



Iowa Medicaid MCO Pharmacy Billing Reference

		MCO Payer Billing Information			MCO/PBM Call Center			MCO Website
MCO Plan Name	PBM	RxBIN	PCN	RxGRP	Pharmacy	PA	Member	
Amerigroup Iowa, Inc.	Express Scripts	3858	MA	WKYA	855-712-0104	800-454-3730	800-600-4441	myamerigroup.com/IA
AmeriHealth Caritas Iowa, Inc.	Perform Rx	600428	07390000	AmeriHealth Caritas Iowa does not use a RxGRP number. The member identification card provides the Pharmacy Rx BIN# 600428 and the Rx PCN# 07390000	855-328-1612	855-328-1612	855-248-0453 855-205-0983 (TTY)	www.amerihealthcaritasia.com
UnitedHealthcare Plan of the River Valley, Inc.	OptumRx	610494	4444	ACUIA	877-495-2272	800-464-9484	800-464-9484	www.myuhc.com