The Iowa Medicaid Enterprise and NPI

The National Provider Identifier (NPI)

Get It. Share It. Use It.

Background: The National Provider Identifier (NPI) is required by the Health Insurance Portability and Accountability Act of 1996, commonly known as HIPAA. The NPI is a standard unique provider identifier used to process health care claims and other transactions. It is the number(s) that will identify a provider to all payers and will replace all “legacy” or existing provider numbers. Based upon the Federal NPI requirements, Iowa Medicaid will require use of the NPI number for all electronic and paper claims beginning May 23, 2007.

Get it. To register for your NPI number(s) click on:

https://nppes.cms.hhs.gov/NPPES/Welcome.do

The NPPES site will instruct on how to obtain NPI. Customer support for questions or requests for a paper NPI application can be directed to: 1-800-465-3203 or customerservice@npienumerator.com.

Share it. The IME has established The Iowa NPI Verification Tool (NPIV) in order to collect NPI from Iowa Medicaid providers. The NPIV will be available beginning October 9, 2006. Providers may login to a secured website by confirming an active Iowa Medicaid legacy number and the associated Tax ID (or Social Security Number). Simply go to the address below to begin the process:

https://www.imeservices.org

If you have any questions or problems regarding NPI, contact IME Provider Services, and ask to speak with an NPI representative: 1-800-338-7909 option 2 (locally 515-725-1004 option 2) or e-mail NPIsupport@dhs.state.ia.us. Providers not able to access this site may request a paper verification form. Note: this site will be available from 6am to 6pm daily, Monday through Saturday. Initially, evenings and Sundays will be reserved for maintenance, so availability at that time is not guaranteed. After a start up period, the site should be available 24 hours a day, 7 days a week.

Use it. The IME will begin accepting NPI on claims in early 2007. Legacy numbers will still be required on all claims submitted up until May 23, 2007.

Remember: Getting an NPI is free - not having one can be costly!